

## Confidentiality Statement when Collecting Sexual Orientation, Gender Identity and Trans Status

What do we do with this information?

We use this information to provide the best standard of healthcare possible, tailoring our services, signposting and conversations to your specific healthcare needs. We can also use the data collected to make sure the services we provide accurately reflect patients accessing our services. We can also use data collected to identify the prevalence rate of conditions within particular groups.

Who will it be shared with?

The practice is bound by strict confidentiality and the General Data Protection Regulations 2018 (GDPR). This means we will only share your information if consent is provided or if necessary for your healthcare e.g., referrals to other clinical services. Where requested, information will be shared with lawyers, for insurance forms etc

For trans patients we adhere to the Gender Recognition Act 2004 and will not disclose a patient's transgender history to a third party without written consent to do so.

Why do we collect it?

Under the Equality Act 2010, we have a duty of care to pay due regard to patients with protected characteristics. For this reason, we collect a variety of demographic information in order to tailor the service and support you receive from us. Sexual orientation and trans status monitoring are one of many pieces of information we collect from our patients.

If you are not comfortable providing this information, you don't have to. But filling in all of the demographic information on patient forms allows us to provide you the best care possible.

If someone has a complaint about LGBT posters/visibility

Under the Equality Act 2010, we have a duty of care to foster good relations between people who share a characteristic and those who don't. For this reason, we provide a variety of targeted campaigns and information. Signposting to LGBT services are one of many services we offer our patients.

LGBT Support Services

LGBT Foundation – [lgbt.foundation](http://lgbt.foundation) - 0345 3 30 30 30

The Proud Trust (support for young trans people) – [www.theproudtrust.org](http://www.theproudtrust.org)

Galop (London/National) – LGBT Domestic Abuse Helpline – 0800 999 5428

Stonewall (National) – [www.stonewall.co.uk](http://www.stonewall.co.uk) – General advice

Mermaids (National) – [www.mermaidsuk.org.uk](http://www.mermaidsuk.org.uk) – Support for trans patients inc. families

Terrence Higgins Trust – [www.tht.org.uk](http://www.tht.org.uk) – Support and information

